

# REGIONAL DISTRICT OF OKANAGAN-SIMILKAMEEN

## INFORMATION RELEASE

April 22, 2020

### RDOS COVID-19 Information Fact Sheet



**Please follow the advice of health professionals and STAY HOME.**  
Information about the spread and risk of COVID-19: [www.interiorhealth.ca](http://www.interiorhealth.ca)  
COVID-19 BC Support App and Self-Assessment Tool: <https://bc.thrive.health/>  
If you have health concerns, call HealthLink BC at 8-1-1  
Non-health related questions: 1-888-COVID19 (1-888-268-4319)

All RDOS facilities except landfills, are closed until further notice. This includes satellite offices, recreation facilities and programs, and community halls. Residents are asked not to attend area Fire Halls.

Landfills remain open but customers are asked to use curbside collection for garbage, recycling and yard waste. Payments are being accepted by credit or debit only. Cash will not be accepted.

**For the safety of staff and the public, please avoid visiting the landfill at this time.**

If you are self-isolating, under quarantine, or if you are currently ill - please stay home.

Public playgrounds - RDOS, School District 67 & 58, and member municipalities – **Closed Indefinitely.**  
Visit the **Parks & Recreation** page at [rdos.bc.ca](http://rdos.bc.ca) for information about family activities and other initiatives.  
<https://www.rdos.bc.ca/community-services/regional-recreation/covid-resources>

Public meetings, consultations, group and commission meetings – **Cancelled Indefinitely.**  
RDOS board meetings are being held electronically.

For the health and safety of the public and staff, please conduct your enquiry or business by telephone or email. Payments can be dropped off in the after-hours drop box located by the front doors at 101 Martin Street. Payments for other Regional District services will be accepted by cheque, or electronically by debit/credit where available.

#### **Procedural Changes | Development Applications | Building Permits**

All applications for planning and building permits must be submitted at the front entrance of the RDOS office: 101 Martin Street in Penticton or sent via email. Staff will follow up with confirmation of receipt.

#### **Development Applications and Building Permits:**

- Drop off with application payment: 101 Martin Street, Penticton
- Email Building Permit application package to: [buildinginfo@rdos.bc.ca](mailto:buildinginfo@rdos.bc.ca)
- Email Planning application package to: [planning@rdos.bc.ca](mailto:planning@rdos.bc.ca)

Enquiries related to property file search requests can be directed to: [buildinginfo@rdos.bc.ca](mailto:buildinginfo@rdos.bc.ca)

Building inspections will continue under special arrangements to limit the number of people present during the inspection. The Riverside Centre Office is closed to the public until further notice.

Building official Aaron Hough is available by telephone (250-295-6685) or email ([ahough@rdos.bc.ca](mailto:ahough@rdos.bc.ca)).

**RDOS Office – Penticton: 250-490-4205** or [buildinginfo@rdos.bc.ca](mailto:buildinginfo@rdos.bc.ca)

**RDOS Phone: 250-492-0237 | RDOS Email: [info@rdos.bc.ca](mailto:info@rdos.bc.ca) | RDOS Website: [www.rdos.bc.ca](http://www.rdos.bc.ca)**  
CivicReady® Mass Notification System – sign up for routine and emergency notifications: <https://emergency.rdos.bc.ca/civic-ready/>

